

# **Quality Policy Statement**

Quality in everything we do is integral to all our working practices. It is critical to the success of our business and our long term sustainability and profitability.

# **EMPLOYEES**

We value the contribution of every employee. We will always treat employees with dignity and respect and foster a positive and cooperative workplace in which everyone can learn and grow.

We will maintain a safe working environment complying with all statutory, regulatory, corporate and customer requirements.

### **CUSTOMERS**

We depend on our customers and we are committed to providing them with efficient service and high quality products that always meet or exceed their needs.

#### LEADERSHIP

The Company's management team is committed to showing leadership and bearing responsibility for creating, implementing and maintaining the Quality Management System.

We undertake to ensure sufficient resources are made available within the Company to achieve this. We further undertake to ensure through communication, engagement, practical example and training that Quality is the aim of all members of the Organisation.

With effective leadership and support, every employee will have a proper understanding of the importance of the Quality System, their responsibility to contribute to its effectiveness, and its direct relevance to the success of the Company.

Every employee is responsible for, and will be fully trained to perform the duties required by his or her specific role.

# EVIDENCE BASED DECISIONS AND PROBLEM SOLVING

We will measure the performance of our processes and activities to provide data to support positive decisions on how to fix problems and improve our processes.

Signed:

Christopher Fletcher.

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